Welcome to Toronto Pearson International Airport

Welcome to the future of air travel in Toronto. Toronto Pearson provides a gateway to the world and to our city; a wonderful mosaic of cultures. This guide will help you through Terminal 1 and introduce you to some of the highlights at Canada’s busiest airport. The GTAA is proud to bring you an airport for the future. We hope you enjoy the journey.

Enhanced Customer Service

Getting help at Toronto Pearson has never been easier. Just look for the orange “i”.

Informations centres, directory boards and information phones are located at central points throughout the terminal, providing passengers with quick and easy assistance.

Multi-lingual Passenger Information Representatives (PIRs), identifiable in their blue uniforms, provide travelers with information on all airport services and facilities. You can access the PIR call centre, 24/7. Just pick up the handset on the information phones and press the help button.

Enhanced assistance is also available for those who need it. Wheelchair assistance is accessible from the curb and the garage, and surgery services will help move you through the terminal.

Art and Exhibitions

The art and exhibitions program at Toronto Pearson aims to culturally enrich the travel experience, evoke emotion and stimulate the senses.

Eight commissioned art works, created by Canadian and International artists, communicate the essence of flight and provide landmarks in the terminal.

Visitors will delight in exhibitions coordinated in partnership with the Royal Ontario Museum, educating and entertaining through artifacts from their collection, along with collections from other Toronto museums at future exhibitions. The Matin Gallery and the Aviation Wall showcase the history of aviation in Canada.

Food and Beverage

Beaches Boardwalk Café A selection of bagels, pizzas, snacks, coffee, and smoothies for grab ‘n’ go convenience.

Casey’s Toronto Session A selection of local favorites and signature drinks under Toronto’s own Casey’s Restaurant name.

Hop Town Bar and Grill An exciting traditional menu with starters, main courses, desserts, alcoholic and non-alcoholic beverages.

反射 of the cultural mix of Toronto’s waterfront, Watermark café recreates the quintessential feel of Toronto’s Yorkville.

Art and Letters Café A selection of books, magazines, sandwiches, alcoholic and non-alcohol beverages.

Mozaics Café A menu of regional favorites and signature drinks under Toronto’s own Casey’s Restaurant name.

Passport to Yorkville represents the rich multicultural diversity of Toronto with items such as Kaisers, sandwiches, salads and pre-packaged ‘go’ items.

Ritazza: Gourmet and international coffee, fresh pastries, sandwiches, wraps and salads.

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Unlimited food service and beverages.

Takis: Gourmet and international coffee, fresh pastries, sandwiches, wraps and salads.

Vita: Gourmet and international coffee, fresh pastries, sandwiches, wraps and salads.

Hogtown Bar and Grille A menu of regional favorites and signature drinks under Toronto’s own Casey’s Restaurant name.

Toronto’s business district is reflected at the new Home of Toronto’s business district.

Wine Bar: A selection of wines and spirits.

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Retail

Destination Toronto A store within a store featuring the Sanderson Anchor Gallery, Bad Rock Regional Gifts, Duker Hall of Fame, Team for Travel, Oakley Active Apparel and Elements for Kids.

ink A newsstand outlet that provides news, magazines, books, gifts, confectionery and cigarettes.

The local street life of the popular street in Toronto, Lake features handmade toffees, chocolates, novelties.

Museum’s A selection of newspapers, magazines, books, gifts, confectionery and cigarettes.

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Rocky Mountain Chocolate Factory A selection of items such as chocolate, nuts and confections, candy, and fruited novelties.

Roots The well-known clothing retailer, inspired by the natural beauty of Canada.

Streetcafe A collection of books, magazines, books, gifts, confectionery and cigarettes.

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Getting Around

Use AUTOPAY — conveniently pay for parking before exiting the garage at payment stations located in the garage lobbies on levels four and five.

For passengers transferring between terminals, take the blue LINK interterminal shuttle. The LINK is free and can be caught on the Arrivals level, at columns C1 or E3.

Taxis and limousines are available for hire curbside, Level 1. Taxis and Limousines must have a special permit to operate at the airport. For your safety and comfort, look for vehicles and drivers displaying GTAA authorization.

Public transit is available on Level 1.

Rental cars are conveniently located in the new Terminal 1 parking garage, Level 1.

New Terminal 1 Highlights

• Phase 1 completed: Phase 2 coming in 2006
• Strategically placed skylights and extensive glass walls
• Wide-open spaces and a modernized spacious baggage claim area
• 40 information phones on 4 levels
• 450 flight and baggage information displays
• 50 Express check-in machines
• Automated People Mover to connect between terminals coming in 2006
• 9,000 spaces in Canada’s largest indoor parking garage

Terminal 1 Directory
Répertoire de l’aéroport 1